GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:760
ANSWERED ON:26.07.2001
CATERING CHARGES IN TRAINS .
BALIRAM

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government are aware that catering staff deputed in the trains, charges price for the catering items arbitrarily; and

(b) if so, the steps being taken by the Government to check charging prices arbitrarily by the catering staff ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS AND PARLIAMENTARY AFFAIRS (SHRI O. RAJAGOPAL)

(a) & (b) No, Sir. Catering items are sold at predetermined prices prescribed by the Railways. Tariff of Standard meals, breakfast, tea/coffee are given wide publicity in the press, railways time tables and also prominently displayed in every catering / vending units. The catering staff have instructions to display the tariff in the pantry cars and to make available printed tariff and menu card to the passengers on demand. Stern punitive action is taken against the concerned parties whenever such malpractice of overcharging come to notice.